

Test Center Version

Frequently Asked Questions regarding Microsoft's Transition to Prometric as its Single Vendor for Test Delivery

1. When will this change happen?

This change will be taking place starting September 1, 2007, although Pearson VUE will continue to deliver tests for Microsoft (in certain instances) through December 31, 2007.

2. Why is this change happening?

We have not been informed of the reason for this decision. Feedback we've received from Microsoft employees and partners over the years has been overwhelmingly positive. Please contact Microsoft for details.

3. What will happen with my undistributed Pearson VUE voucher(s)?

You may use any **pre-paid** vouchers at Pearson VUE through December 31, 2007. For any vouchers unused by December 31, 2007, you may contact Microsoft at mslvouch@microsoft.com for replacement vouchers.

4. What is the last date Pearson VUE can sell MS vouchers?

Pearson VUE can sell Microsoft vouchers through August 31, 2007, but they will only be redeemable at Pearson VUE through December 31, 2007.

5. What about vouchers I've already sold to test candidates?

To accommodate vouchers purchased through August 31, 2007, Pearson VUE will continue to honor pre-paid vouchers through December 31, 2007. Please contact Microsoft at [Microsoft Learning Certification Voucher Inquiries](#) for a Prometric replacement exam voucher for exams scheduled after December 31, 2007. If you are unsure what type of voucher you have, contact [Microsoft Learning Certification Voucher Inquiries](#) for more information.

Exceptions:

Microsoft Dynamics – Microsoft Dynamics vouchers that are purchased through August 31, 2007, will have a 1-year expiration date and can be used at Pearson VUE through December 31, 2007. If they are not redeemed by then, you must contact Microsoft to exchange them for a Prometric voucher. Microsoft Dynamics vouchers may be purchased after August 31, 2007, but will have an expiration date of December 31, 2007, and must be used by that date.

Microsoft Partner Program – If you are a Microsoft Partner and have received a discount voucher through the Microsoft Partner program found [here](#), you will be able to use the discount voucher through Pearson VUE until November 30, 2007. Voucher terms and conditions are subject to change; please check back regularly for updates.

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6. What is the last date a Pearson VUE center can register a Microsoft exam?

Between now and August 31, 2007, Pearson VUE can register candidates for any Microsoft exam that is delivered by December 31, 2007, via any means of payment.

After August 31, Pearson VUE will only be able to register candidates with **pre-paid vouchers**, as long as the exam is delivered through December 31, 2007.

If you are unsure what type of voucher you have, contact [Microsoft Learning Certification Voucher Inquiries](#) for more information.

7. What is the last date a Pearson VUE center can deliver a Microsoft exam?

December 31, 2007.

8. Why did Microsoft choose Prometric?

We simply don't know. Feedback we've received from Microsoft employees and partners over the years has been overwhelmingly positive. Please contact Microsoft for specific details.

9. Can I redeem Pearson VUE vouchers at Prometric test centers?

No. To accommodate exams purchased through August 31st, Pearson VUE will continue to administer the exams through December 31, 2007. Please contact Microsoft at [Microsoft Learning Certification Voucher Inquiries](#) for a Prometric replacement exam voucher for exams scheduled after December 31, 2007.

10. Does this mean that Pearson VUE is getting out of the IT testing business?

Absolutely not! Pearson VUE administers a wide variety of popular IT certification tests; including those by Citrix, CompTIA, Adobe, Novell, Sun Microsystems and many more. [In fact, we've just announced a new partnership with Cisco designed to enhance the value of IT certification.](#)

11. I'll be working with another test delivery provider to deliver Microsoft exams. How can I deliver both Cisco and Microsoft exams?

Many test centers choose to work with more than one TDP in order to offer a wider array of exams to candidates. Joining the Pearson VUE Authorized Test Center network will allow you to deliver Cisco exams, as well as many other popular IT exams. It's easy, provided you meet our basic requirements. You'll find an application, technical specifications and instructions on our website at www.pearsonvue.com/pvtc/join.

12. Is Pearson VUE planning on reducing the number of channel partners?

No. Although we will no longer be delivering Microsoft certification exams, we are anticipating tremendous growth for Cisco exams. As a result, we will continue to offer the opportunity to become a Pearson VUE Authorized Test Center globally to all centers that meet Pearson VUE requirements.

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13. Which other Information Technology exams can be taken at Pearson VUE test centers?

Pearson VUE administers a wide variety of popular IT certification tests; including those by Adobe, Cisco, Citrix, CompTIA, Novell, Sun Microsystems and many more. In addition, Pearson VUE administers certification and licensing tests for a number of professional and academic organizations. Check our website at www.pearsonvue.com/pvtc/exams/ for a complete listing.

14. Can I still order Microsoft practice tests through MeasureUp and Pearson VUE?

Although Microsoft *certification* exams will no longer be delivered through Pearson VUE, we will continue to offer Microsoft practice tests, as well as a host of other IT certification practice exams, through our partnership with MeasureUp.